

WhosOn Chat: Connected



A Ford representative will be with you shortly.

We are currently experiencing high chat volume. Thank you for your patience.

We are still assisting other customers; a Ford representative will be with you momentarily. If you cannot wait, please click on our self-help button here:

Ask Ford

Carissha says:

Hello Jarrod. My name is Carissha. How can I help you?

Jarrod says:

Carissha I had a quick question on my 2017 F250.

Jarrod says:

On the 2011-2016 powerstrokes there were issues with the intercooler pipe breaking.

Jarrod says:

Was this issue resolved on the 2017 models?

Carissha says:

I'll be happy to assist you Jarrod! Please give me a moment to look into that.

Jarrod says:

Thank you!

Carissha says:

You're welcome. I'll be with you shortly.

Carissha says:

One moment please.

Jarrod says:

No worries I'm waiting. Just really needing to know if the issue has been resolved. If not I need to order a new part.

Carissha says:

I appreciate your patience Jarrod. Upon further research, your vehicle was not, and is not currently affected by any recalls or field service actions related to the intercooler pipe braking. However, if there were repair programs or extended warranties issued for this problem, owners of affected vehicles would have received a notification. Are you experiencing a related issue with your vehicle?

Jarrod says:

Not at the moment thanks.

Carissha says:

You're welcome. Did you have any other questions or concerns at this time?


HELLO
How may
I help you?



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